

### Provision of Legal Information

#### Policy

Lions Emergency Accommodation Centre Inc. (LEAC) is committed to providing up to date and relevant legal information to clients where it is identified by the Family Support Worker that the provision of such information is consistent with client need through the Assessment process.

#### Procedure

The worker will provide legal information to clients when necessary. Legal information involves describing legal procedures or processes and may include providing basic information about:

- Domestic and Family Violence legislation or other area of the law
- Making a complaint to the Police regarding a criminal offence
- Court processes including Domestic and Family Violence hearings, and Family Court or criminal proceedings including the role of the Magistrate or Judge.
- Making protection orders effective
- The role of the Police; and
- The role of legal representatives, including individual solicitors, representatives from Legal Aid Queensland, Prosecutors and community legal centres.

Legal information **does not include** informing clients about the most appropriate course of legal action to pursue, interpreting the law or making an assessment of the ramifications of any legal course of action.

The worker will provide support to the client regarding their legal needs.