

Support under SAAP in Community Housing

Policy

Support in Lions Emergency Accommodation Centre Inc. (LEAC) community housing will be offered to clients who meet the program criteria and LEAC target group, provided they are prepared to meet the guidelines of the SAAP program which call for workers to provide active support and for clients to work towards return to community.

Procedure

On admission to the service, clients will be informed that regular visits to the housing and the development of a case management plan are part of LEAC's commitment to the SAAP program.

A support worker will visit and offer support to clients in their housing at least twice weekly or as negotiated between worker and client. If visits to the household are not acceptable to the client they will be reminded of their commitment to support at the time of admission and their co-operation sought.

If no undertaking is received from the client to visits and support, arrangements will be negotiated with the client for return to community as soon as possible.

Absence from housing when visits are arranged, if occurring as a pattern, will be seen as non-compliance with the agreement made at the time of admission.

According to circumstances, planned absence from the housing for a time-limited period can be negotiated with the support worker and Co-ordinator.