

Exclusions

Policy

All people accessing the services of LEAC have the right to safety and confidentiality and LEAC workers have the right to a safe working environment. People may be excluded from the service if workers assess that these conditions may be compromised.

Procedure

Lions Emergency Accommodation Centre Inc. (LEAC) may exclude any individual who does not meet the service target group or who represents an assessed threat to others.

Adult clients must be able to live independently or have the services of a carer to assist in their daily lives to be eligible for housing.

A person leaving a domestic and family violence situation may be excluded on the grounds of their usual area of residence, if the safety of the client or of other residents may be compromised by the proximity of the perpetrator.

If there is knowledge of past abuse from an individual towards other clients or workers they will be excluded from the service.

If there has been a previous breach of security at the shelter, a person will not be readmitted to the shelter for a minimum period of two (2) years. If after that time the woman requests accommodation and the previous breach did not jeopardise the safety of other residents or staff, she may be reconsidered for the shelter. If the breach involved the woman's partner, re-admission to the shelter will not be considered if she is still with that partner.

The decision to exclude a person will be made by two workers and is at the discretion of the Co-ordinator.

The referring agency and/or person will be told that LEAC cannot accept the referral. The reason/s for excluding a person must be documented in the Day Book. Upon request, the person/s will be informed of the reasons for exclusion.

If a person wishes to dispute the exclusion, the Complaints, Grievances and Appeals policy and procedure will be explained to the person.